

## **SMS POLICY**

### **(Account/Promotional Messages)**

By providing us with your mobile number and opting-in, you give **Dade County Federal Credit Union** permission to send you account-related text messages, like payment reminders and notifications, as well as promotional messages, like special offers and discounts, in conjunction with the services you have requested.

- Number of messages will vary by account.
- By providing us with your mobile number and opting-in, you agree you have ownership rights or permission to use the number given to us.
- Message and data rates may apply.
- To opt-out, text STOP to **32328** or text STOP to any text message we send you. An opt-out confirmation message will be sent back to you.
- To request support, text HELP to **32328** or email us at **memberservices3@dcfcu.org**.
- If your handset does not support MMS, any MMS messages sent may be delivered as SMS messages.
- Wireless carriers are not liable for undelivered or delayed messages.