

TellerLine24

Automated Services



dcfcu.org



DADE COUNTY FEDERAL
C R E D I T U N I O N

305-471-5335

1(800) 696-5962

TellerLine24 Quick Reference Card

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Important TellerLine24 Notice to Members

As of October 1, 2016 our TellerLine24 phone banking system will be updated. Please listen carefully when you call as the menu options have changed.

TellerLine24 helps make your financial management easier and convenient. Obtain your checking or savings account balances, make loan payments, transfer funds, place a stop payment, and more!

How to use TellerLine24

Dial 305-471-5335 in Miami-Dade County or 1(800) 696-5962 outside of Miami-Dade County.

Press 2 for Español.

First Time Callers

New and Re-Enroll

On your first call to TellerLine24, you will be asked for your member number and Social Security Number.

TellerLine24 will then instruct you to enter a PIN. It must be a minimum of four (4) digits. You will re-enter the PIN again for verification.

Now you're ready to use TellerLine24!

Quick Tips

Press **3** ***** to access the Main Menu

Press **8** ***** for Voice Recognition

1 Account Balance

2 Account History

3 Transfer Funds

4 Share Withdrawal

5 Account Management

6 Request Account Info via Email

7 Interest Rates

8 Branch Hours & Locations

9 Merchant Check Verification

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